



Job Title: Virtual Counselor

Pay Grade: \$15/hour

Last Updated: 2/7/20

Reports to: Program Manager

Classification: Part Time, Non-exempt

Direct Reports: None

About Connected Camps

Connected Camps is a not-for profit organization providing connected learning experiences that foster creativity, problem solving, collaboration and interest-driven learning. Our mission is to build a global online community where kids build, code, play, and learn from one another. We tap the power of youth tech experts to teach and mentor, and have served thousands of kids through our online and community-based programs.

Job Summary

The Virtual Counselor guides, mentors, and teaches online classes of youth campers. They act as a primary instructor and moderator in various programs, promoting and supporting the personal development of their campers. They also mentor a small group of volunteer counselors who provide programmatic support for campers.

Essential Job Functions

1. Teach and lead campers in program sessions
2. Attend Counselor meetings and training sessions
3. Participate in planning and development of program curricula
4. Act as a mentor and guide for volunteer counselors and campers
5. Perform new camper onboarding, including answering questions and delivering instructions on basic skills
6. Develop an inclusive, friendly, and supportive team culture for all community members
7. Resolve interpersonal conflicts between campers
8. Design and facilitate in-game special events such as games and building challenges
9. Communicate with program staff via Slack and email
10. Document personal reflections from shifts worked

Non-Essential Job Functions

1. Create promotional and marketing content for programs

Required Education

High school diploma or equivalent

Preferred Education

Completed or pursuing an Associate or Bachelor's degree.



Required Experience

A total of 3 months to a year of experience in the following fields:

- Experience working with high school or middle school students in an educational environment
- Experience playing multiplayer games such as Minecraft OR
- Experience playing popular Esports titles such as Fortnite, Overwatch, League of Legends, Rocket League, and Smash

Preferred Experience

- Experience with public speaking and presentation delivery
- Experience working with kids age 8-13 in an online environment
- Experience in:
 - Esports
 - Minecraft server management
 - Minecraft modding
 - Coding
 - Game Design
 - Other STEAM fields
 - Teaching
 - Curriculum development

Other Required Knowledge, Skills, or Abilities

- Ability to consistently provide a quiet workspace with reliable internet, webcam, and microphone or headset and voice chat client
- Availability to work on a Pacific Standard Time-based schedule
- Ability to access and operate a computer
- Ability to provide own paid Minecraft account
- Ability to behave in a professional manner in an online setting
- Able to work a minimum of 10 hours per week on a regular basis
- Must pass a background check

Other Preferred Knowledge, Skills, or Abilities

- Experience working in high-pressure scenarios or situations that involve confrontation and solving those issues
- Excellent verbal and communication skills
- Willingness to teach and be a mentor to others, supporting them in leveling up their own expertise

Location and Travel

This position is completely virtual.



To apply please visit <https://forms.gle/9N8uuvWY8fS6aTer9>

For more information or questions please contact LukeLohden@ConnectedCamps.com

Affirmative Action Plan/ Equal Employer Opportunity (AAP/EEO) Statement

Connected Camps provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex, national origin, age, disability or genetics. In addition to federal law requirements, Connected Camps complies with applicable state and local laws governing nondiscrimination in employment in every location in which the company has employees. This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation and training.

Connected Camps expressly prohibits any form of workplace harassment based on race, color, religion, gender, sexual orientation, gender identity or expression, national origin, age, genetic information, disability, or veteran status. Improper interference with the ability of Connected Camps' employees to perform their job duties may result in discipline up to and including termination of employment.